



# RIVERGARDEN | SENIOR SERVICES

Rehabilitation | Adult Day Care | Home Health Care | Long-Term Care | Memory Care | Independent Living

## Dashboard and Metrics

**Skilled Nursing Facility Inspection Ratings ~~~ updated January 2017**  
 As Reported by AHCA (State Inspection Ratings) — The Agency for Health Care Administration

Facility / City	Inspection				Inspection Components				
	Overall Inspection	Quality of Care	Quality of Life	Administration	Nutrition & Hydration	Restraints & Abuse	Pressure Ulcers	Decline	Dignity
RIVER GARDEN HEBREW HOME	★★★★★	★★★★★	★★★★★	★★★★★	★★★★★	★★★★★	★★★★★	★★★★★	★★★★★

**As Reported by CMS (Federal Inspection Ratings) — The Centers for Medicare and Medicaid Services**

Facility	General Information			
	Overall Rating	Health Inspection	Staffing	Quality Measures
RIVER GARDEN HEBREW HOME FOR THE AGED	★★★★★	★★★★★	★★★★★	★★★★★

### MDS 3.0 Quality Measures Comparison Report ~~~ As Reported on January 3<sup>rd</sup> 2017

Measure Description	River Garden (%)	Florida (%)	National (%)
Functional Improvement Accomplished (Short-Stay)	81.8% *	64.5%	63.3%
Re-Hospitalization After Nursing Home Admission (Short-Stay)	23.2%	24.0%	22.6%
Outpatient Emergency Department Visit (Short-Stay)	4.5%	10.0%	12.1%
Successful Discharge Back To The Community (Short-Stay)	61.8% *	54.5%	56.9%
Self-Reported Moderate/Severe Pain (Short Stay)	2.6%	13.3%	16.4%
New/Worse Pressure Ulcers (Short Stay)	0.9%	0.7%	1.2%
Residents Given Seasonal Influenza Vaccine (Short Stay)	98.1% *	84.7%	80.0%
Anti-Psychotic Medications (Short Stay)	0.2%	2.4%	2.1%
UTI - Urinary Tract Infections (Long Stay)	3.4%	4.6%	4.6%
Self-Reported Moderate/Severe Pain (Long Stay)	1.9%	5.4%	7.8%
Physical Restraints (Long Stay)	0.0%	0.9%	0.7%
Worsening Ability to Move Independently (Long Stay)	16.7%	16.9%	18.2%
Excess Weight Loss (Long Stay)	4.5%	7.3%	7.1%
Anti-Anxiety or Hypnotic Medication (Long Stay)	20.3%	27.4%	23.5%
Residents Given Seasonal Influenza Vaccine (Long Stay)	100.0% *	93.0%	94.5%
Anti-Psychotic Medications (Long Stay)	8.9%	16.8%	16.9%

\* Higher percentage is better

**No clinical care deficiencies** -- 5 consecutive annual AHCA/CMS inspections - 2012, 2013, 2014, 2015, 2016

**74%** -- Staff Stability Rate calculated using AHCA criteria // **21%** -- Staff with more than 10 years of service with River Garden

**98%** -- Clients who would recommend River Garden to others

- Full-time Medical Staff
- Full-time Dietician
- In-house Pharmacy
- Full-time Pharmacy Staff
- 3 Masters-Prepared Social Workers
- 5,000 SQ FT Rehab & Therapy Gym

EIGHT-TIME RECIPIENT OF THE PRESTIGIOUS  
**GOVERNOR'S GOLD SEAL AWARD**  
 FOR EXCELLENCE IN LONG-TERM CARE



CENTERS FOR MEDICARE/MEDICAID SERVICES  
**A 5-STAR RATED COMMUNITY**  
 AGENCY FOR HEALTH CARE ADMINISTRATION



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River Garden is a Beneficiary Agency of the Jewish Federation of Jacksonville