March 12, 2020

Dear Friends,

We have been informed that COVID-19 has been identified in a number of Florida locations and so River Garden has now initiated enhanced screening for everyone seeking entry to its campus. We regret having to take these extraordinary measures but have no choice given the nature of the virus.

At our guardhouse you and everyone in your party will be screened for:

- Travel or close contact with someone who has traveled internationally or on a cruise ship over the last 14 days;
- Fever of 100 degrees or higher;
- Any obvious signs of respiratory illness such as a cough, runny nose, sneezing or shortness of breath; and
- Has had contact with someone with or under investigation for COVID-19.

Our security guards will take forehead temperature(s) and will ask these specific questions:

- Have you been on a cruise in the past 14 days?
- Have you traveled internationally in the past 14 days?
- Have you had contact with someone with or under investigation for COVID-19?
- Are you feeling ill or sick today?

If you or anyone in your vehicle tests positive for any of the above conditions your vehicle and everyone in it will be denied entry to the campus.

Once on the campus we ask that you and everyone in your party sanitize your hands and sign-in to one of the guest books located at the River Garden Reception Desk or The Coves Reception Desk.

In the event you are denied access to the campus please do not be angry with our security staff - they are simply doing their job and we are grateful to them.

Sincerely,

Martin A. Goetz
Chief Executive Officer
(904) 260-1818
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