

Guidelines For Visiting River Garden During COVID-19

UPDATED 12/11/2020

The following visitation protocol has taken effect immediately and will be in place for at least the next 14 days:

- **Visiting hours remain seven days a week, but the time has changed to 10:00am through 4:00pm.**
- **Visitation at River Garden is permitted outside on the grounds only.**
- **Visitors should continue to check in at the front desk and then wait on the front patio until we bring the resident to them.**
- **No visitation will occur inside unless the medical services team decides a compassionate visit is needed.**
- **All non-emergent medical appointments will need to be cancelled or changed to a virtual appointment.**

The process to become an approved visitor remains the same. Each visitor needs to pass a COVID-19 screening, provide proof of a negative COVID-19 test within the last 14 days, and complete the required documents.

We urge you to continue your own prevention efforts, both inside River Garden and out in the community. This includes frequent hand washing, wearing a mask over your nose and mouth, and physical distancing from others.

Thanks again for all you do. Please feel free to contact me with any questions.

Be Well and Stay Safe,

Mauri Mizrahi, Associate Administrator
mmizrahi@rivergarden.org

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REVISED- October 29, 2020

Name of resident you are visiting: _____

Visitors Name: _____

Are you over the age of 18? Yes No

To our River Garden Family,

We are delighted to welcome you onto the campus, within the following guidelines, and into River Garden to spend time with your loved ones. The following guidelines were developed in accordance with orders and regulations from:

- The Governor's office
- Agency for Health Care Administration (AHCA)
- Centers for Medicare & Medicaid Services (CMS)
- Centers for Disease Control (CDC)

These regulations are stringently enforced upon River Garden by all the regulatory agencies. We ask you to scrupulously abide by the guidelines and we hope you have wonderful safe visits. Described in detail below are the guidelines for all visitors.

Guidelines for Visitation during COVID-19

- You will receive an email confirming the receipt of your signed documentation and approval to visit River garden once we have received and processed the required documentation. Please allow up to 72 hours for processing. Documentation consists of a number of items including required educational components.
- Visiting hours are from 10 am – 8 pm daily for all visitors, unless special arrangements have been made.
- All visitors must be identified on the resident contact list and credentialed by us as having completed the required protocol.
- Only three (3) visitors per resident may visit at a time, including children.
- Children are required to be accompanied with a visitor listed on the resident's contact list.
- Visiting is strictly limited to the resident's room within the building and outside on the grounds.
- Visitors must use alcohol based hand rub sanitizer (ABHR) when entering and exiting resident rooms. Visitors are expected to wash hands frequently throughout the visit.

- Both resident & visitor(s) must each wear a surgical mask at all times during the visit. **Children must be capable of continuously wearing a mask.** We will provide visitors with a complimentary mask when they are screened at our guard house.
- All visitors must keep a minimum of six feet between themselves and other residents and staff at all times.
- At the time of each visit, visitors must present to the guard documentation of a negative COVID-19 test (Antigen or PCR) administered within 14 days of the visit. Keep the document with you at all times. You will be required to show it each time you come to the nursing facility.
- All visitors must sign in/out in the visitor's log at the reception desk.
- Visitors are allowed single entry to the campus each day. There is no re-entry to the campus after leaving.
- We regret the Baker Deli Café is not available for visitor or resident use at this time.
- The purpose of your time on campus is to be with the resident. Conferences and consultation with staff will continue to be scheduled by staff and will take place remotely.
- While on campus all visitors must comply immediately with staff instructions.
- If the visitor becomes ill within 14 days following their visit they must notify River Garden's administration.
- **The Agency for HealthCare Administration (AHCA) and Centers for Medicare and Medicaid Services (CMS) have guidelines controlling when a facility may allow visiting related to its COVID-19 status. Please understand that, at any time, visitation may have to be adjusted or canceled in accordance with those guidelines with very little notice.**

Below are links to important educational information and documents that you are required to read/view and acknowledge prior to being scheduled for your first visit.

- **CMS QSO-20-39-NH**
<https://www.cms.gov/files/document/qso-20-39-nh.pdf>
- **CMS QSO-20-38-NH**
<https://www.cms.gov/files/document/qso-20-38-nh.pdf>
- **DEM Order No. 20-011**
<https://www.floridadisaster.org/globalassets/executive-orders/covid-19/dem-order-no.-20-011-in-re-covid-19-public-health-emergency-issued-october-22-2020.pdf>
- Instructions on proper use of PPE
https://www.cdc.gov/video/socialmedia/HowToWearAMaskVideo_lowres.wmv
- Hand Hygiene
<https://youtu.be/d914EnpU4Fo>
- Video on Safety
https://www.youtube.com/watch?reload=9&v=iMKCdB0_v34

We look forward to welcoming you to River Garden's Campus.

Sincerely,

A handwritten signature in blue ink that reads "Martin Goetz". The signature is fluid and cursive, with the first name "Martin" and last name "Goetz" clearly legible.

Martin Goetz
CEO